



### *Solantic Urgent Care*

About Solantic: Richard Scott and Karen Bowling started Solantic in 2001 with a mission of Providing Convenient Health Care At A Fair Price With As Little Hassle As Possible. From day one, the founders focused on attracting individuals with a passion for patients and the desire to keep costs, and thus prices, as low as possible. Solantic's centers are staffed by board-certified physicians and offer urgent care (treatment of broken bones, sprains, infections, other minor illnesses), wellness services (immunizations, screenings, physicals), occupational health and workers' compensation services. All centers feature the company's three levels of transparent pricing prominently displayed on "menu" boards. Solantic recently launched its Feel Better Guarantee, which allows patients whose condition has not improved after their initial Solantic visit the opportunity to return to the clinic to be treated for the same condition at no cost. Solantic centers are open every day of the year with extended hours. Each center has digital X-ray and lab services on-site. For more information about Solantic or for additional center locations, hours and services, visit [www.solantic.com](http://www.solantic.com).

### *Center Manager*

The Center Manager will provide on-site leadership to the center ensuring that staff is focused on quality, customer service and financial goals and making changes necessary for both long and short term success.

#### **Customer Service**

- Provide legendary customer service with as little hassle as possible to patients, visitors and coworkers
- Provide excellent, friendly patient care to all who come through our door seeking health related services
- Provide leadership, direction, and assistance during emergencies while maintaining a comforting and reassuring affect for patients
- Working environment subject to varying fast paced and high stress conditions, including long and variable hours, changing locations, and continuous and frequent contact with others

#### **Leadership**

- Understand and teach the Solantic mission, vision and values
- Manage, motivate and grow a team of positive employees who are committed to the Solantic mission, vision and values
- Accountable for monitoring of the center budget, exploring revenue enhancement opportunities, ensuring cost efficiency, creating and analyzing reports and utilizing data to meet center revenue goals



- Communication with corporate staff and center staff
- Lead business development, professional healthcare provider and community networking
- Staff centers with employees who meet the standards of a Solantic Employee
- Train, develop, mentor and coach staff members with focus on delivering standardized product

### **Operations**

- Responsible for all day to day operations
- Work with center physicians, medical assistants and other providers to ensure quality patient care and outstanding customer service
- Support account executives by participating in customer presentations; providing center tours, and other information to support the sales process
- Assure resources are available for effective center functions
- Assure quality standards in clinical services
- Comply with necessary regulatory standards; ensuring all credentialing and regulatory agency requirements are complete and current
- Will work with billing to ensure successful and timely billing

### **Job Requirements**

- Bachelor's Degree
- Minimum 3+ yrs management experience in a retail environment
- Documented track record of success
- Ability to operate effectively in a start-up environment
- Computer skills, including Excel and PowerPoint

**Interested candidates, please email your resume to Katie Estes,  
[katieestes@solantic.com](mailto:katieestes@solantic.com)**